



OPEN TEXT eDOCS DM

VERSION 6.0.5 CU1

RELEASE NOTES

03/06/2009

**Open Text eDOCS DM
Version 6.0.5 CU1**

Release Notes

Rev.: 2009-01-27

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Chapter 1

Introduction

The following release notes state known problems and last minute changes to Open Text eDOCS DM Version 6.0.5 CU1. Open Text recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

Check the [Open Text Knowledge Center](https://knowledge.opentext.com/) at (<https://knowledge.opentext.com/>) for any patches or documentation updates that may have been posted after the initial release of this version of Open Text eDOCS DM.

1.1 Contact Information

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Chapter 2

About Open Text eDOCS DM 6.0.5 CU1

2.1 General Information

The DM 6.0.x service and maintenance releases are cumulative. That is, a later service or maintenance release will contain everything that an earlier service or maintenance release contained, plus any new modifications. A list of Fixed Issues in contained in this release can be found [here](#).

For information about issues fixed in Releases 6.0.1, 6.0.2, 6.0.3, 6.0.4 and 6.0.5, see the release notes for those releases:

[DM and RM 6.0.1 Release Notes](#)

[DM and RM 6.0.2 Release Notes](#)

[DM and RM 6.0.3 Release Notes](#)

[DM and RM 6.0.4 Release Notes](#)

[DM and RM 6.0.4 CU1 Release Notes](#)

[DM and RM 6.0.4 CU2 Release Notes](#)

[DM and RM 6.0.4 CU3 Release Notes](#)

[DM and RM 6.0.4 CU4 Release Notes](#)

[DM and RM 6.0.4 CU5 Release Notes](#)

[DM and RM 6.0.4 CU6 Release Notes](#)

[DM and RM 6.0.5 Release Notes](#)

2.2 Documentation

The documentation and help files in DM 6.0.5 CU1 are those delivered with DM 6.0.1. Consult these for the core documentation set; however, you must also read the following documents to obtain new or corrected documentation:

New Documentation—The *Open Text - Using eDOCS DM 6.0.5 Software* document contains specific information related to this release, including using Microsoft Office 2007, Windows Vista, Dynamic Views, DM Extension for Lotus Notes, updates to Dynamic Views documentation, and how to setup Project 2007 with Interceptor. This new information is *not* located within the original core documentation set.

New Documentation and Updates—The *DM/RM 6.x Documentation Updates* document contains new and updated documentation since the original release of DM 6.0.1, including information as a result of service releases and maintenance releases. This document also contains clarifications to existing documentation.

The following topics have been added to the *DM/RM 6.x Documentation Updates* document

- *DM/RM Administration Guide*
 - Disabling the WMI File Copy Function
 - Enabling Logging for Microsoft Outlook E-mail Integration
 - Enabling the Managed/Unmanaged Text in Microsoft Excel or Word's Status Bars
 - Event Notification Level
 - Hiding Disabled Validation Items in the Recently Used Items List
 - Using the .pea File for EMC Centera Read-Only Document Servers
- *Using DM Extensions*
 - DM Passive Integration Menu Changes in Microsoft Office 2007 Applications
- *Using DM Webtop*
 - Creating a New Document from a Template
 - Specifying the Maximum Number of Pages and Items Per Page to Appear in Search Results
- *Using Imaging*
 - Maximum Number of Documents that Can Be Opened Simultaneously

Windows Help (WinHelp) Not Included in Windows Vista

The Help files delivered with DM 6.0.5 CU1 were created in Windows Help (WinHelp) format. The Windows Help format is not supported, nor included, with Windows Vista operating systems. You can download the **WinHelp.exe** application and use it to view DM Help files on Windows Vista operating systems. Download the Winhelp.exe application from Microsoft's web site at the following location: <http://go.microsoft.com/fwlink/?LinkID=82148>. However, the following known issue has been reported by Microsoft. When you open a Help topic (by pressing **F1** or by selecting **Help>Contents and Index**), the following error message appears: "*There was a problem running the macro. (1037).*" After this initial error, you can continue using the Help files. For more information and workarounds to this issue, consult Microsoft's Article ID 917607 at the following location: <http://support.microsoft.com/kb/917607>.

NOTE: The Help files do not contain any new information for DM 6.0.5 CU1. You must consult the [Open Text - Using eDOCS DM 6.0.5 Software](#) and [DM/RM 6.x Documentation Updates](#) documents for all new information pertaining to this release.

2.3 New Features

- **DM-15848: Ability to Disable the WMI File Copy Function**

In DM, when a user opens a file, the client will wait for the revision file to be created; however, the creation of the revision file is a server-side process, which executes inline with the document lock action. For files larger than 1 MB, DM uses the Windows Management Instrumentation (WMI) file copy mechanism, which essentially performs an in-place copy on the document server machine, without transferring data between the document server and the DM server.

In some environments, the process of using the WMI file copy might slow performance. To avoid this issue the WMI File Copy function can be disabled in the registry. Please see the [DM/RM 6.x Documentation Updates](#) for instructions.



Chapter 3

Supported Environments

The following tables list the supported environments in DM 6.0.5 CU1.

3.1 Server Machines

3.1.1 DM Server

<i>Processor</i>	Dual Pentium 4, 1.9 GHz or better
<i>Memory</i>	2 GB or greater (1 GB minimum)
<i>Operating System</i>	Microsoft Windows 2003 Server SP2 Microsoft Windows 2000 Server
<i>Databases</i>	Microsoft SQL Server 2000 and 2005 Oracle 10g Release 2 and Oracle 11

NOTES: For optimal SQL server performance, we recommend a dedicated server-class machine with a minimum of 1 GB RAM.

The system requirements for DM Workflow, RM, and Collaboration DM Server Integration are the same as for DM. The DM Server machine requires approximately 60 MB of disk space for Collaboration DM Server Integration.

3.1.2 Document Server

<i>Operating System</i>	Novell Netware 6.5 Microsoft Windows 2003 Server Microsoft Windows 2000 Server EMC Centera
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3.1.3 DM Web Server

<i>Processor</i>	<i>Dual Pentium 4, 1.9 GHz or better</i> These processor requirements are for dedicated DM Server machines. If SQL engines and/or DM Web Server are installed on the same machine, additional processing power and memory will be required.
<i>Memory</i>	2 GB or greater (1 GB minimum)
<i>Operating System</i>	Microsoft Windows 2003 Server Microsoft Windows 2000 Server
<i>Web Server</i>	Internet Information Server (IIS) 5.0 or 6.0
<i>Client</i>	Internet Explorer 6.0 and 7.0

NOTE: The system requirements for DM Workflow Web Server are the same as for DM Web Server. For the Internet Imaging Document Server (IIDS) on the DM Web Server, we recommend a dedicated partition of 10 GB for the image cache.

3.2 User Workstations

<i>Processor</i>	Pentium III 600 or better (recommended) Pentium III 500 (minimum)
<i>Memory</i>	512 MB or greater (recommended)
<i>Operating System</i>	Microsoft Windows XP (SP2, SP3) Microsoft Vista (SP1) Citrix Presentation Server 4.5 VMWare ESX Server
<i>Web Browser</i>	Microsoft Internet Explorer 6.0 and 7.0

NOTES:

- If DM Imaging is installed on user workstations, we recommend at least 1GB of RAM and 500 MB of free disk space if users are viewing large images.
- DM Extension for AutoCAD requires Autodesk AutoCAD 2007 or 2008. We recommend a 1024 x 768 VGA video display. Minimum of 800 x 600.
- The system requirements for DM Workflow Extensions and DM Extensions for AutoCAD are the same as for DM client workstations.

3.3 Supported Applications

3.3.1 Integrated Applications

The following table lists the applications supported in DM 6.0.5 CU1:

<i>Adobe Acrobat</i>	7.0 and 8.0
<i>AutoCAD</i>	2007 and 2008
<i>Corel Presentations</i>	12.0 and X3
<i>Corel Quattro Pro</i>	12.0 and X3
<i>Corel WordPerfect</i>	12.0 and X3
<i>Lotus 1-2-3</i>	9.7 and Millennium Edition 9.8
<i>Lotus Word Pro</i>	9.7 and Millennium Edition 9.8
<i>Microsoft Word</i>	2003 and 2007
<i>Microsoft Excel</i>	2003 and 2007
<i>Microsoft Visio</i>	2003 and 2007
<i>Microsoft PowerPoint</i>	2003 and 2007
<i>Microsoft Project</i>	2003 and 2007
<i>Workshare DeltaView</i>	3 (3.8680.0190) and 4.5 SR1 point release 2 (4.5.8680.116)

3.3.2 E-mail Applications

The following e-mail applications are supported in DM 6.0.5 CU1:

<i>Novell GroupWise</i>	6.5 and 7.0
<i>Lotus Notes</i>	7.x and 8.0
<i>Microsoft Outlook</i>	2003 and 2007



Chapter 4

Installation Notes

Before installing DM 6.0.5 CU1, review the Configuration Notes and the Fixed Issues sections for information that may be applicable to your DM implementation.

When you download the DM 6.0.5 CU1 release, it is extracted by default to C:\Program Files\Hummingbird\Enterprise 2005 6.0.501. You can change the installation path, if you want. When the download is finished, the Hummingbird Service Release Browser launches. You can download Release 6.0.5 CU1 for each server that you update, or you can download the service release set to a shared network location and update your servers from there. If you are running from a network location, double-click \Enterprise 2005 6.0.501\setup.exe to launch the service release browser.

The 6.0.5 updates to the DM API are installed with the DM Server and DM Extensions updates for Release 6.0.5 CU1.

Database Changes

Database changes were made in DM 6.0.5, so if you are upgrading from a version of DM 6.x prior to 6.0.5, you will need to run Library Generation. Please see [Section 5.1](#) for more information.

.NET Framework 2.0

The .NET Framework 2.0 is a prerequisite for all products. To install, please download the Framework from the [Microsoft Download Center](#). You must install .NET Framework 2.0 on both the client and server machines.

Oracle Hybrid Searching

Oracle is supported in hybrid searching. The hybrid search enhancement changes the way in which the INDEX table uses metadata when performing a hybrid search, which is a search that contains both profile and content search criteria.

For complete instructions on using hybrid searching, consult the "Improved Performance for Hybrid Searches" section in the *DM/RM 6.x Documentation Updates* document.

Support for Microsoft Office XP

Although Microsoft Office XP is not listed as a supported application for DM 6.0.5 CU1, we have performed minimal testing with Microsoft Office XP and determined that integration is possible.

Open Text encourages customers to upgrade to Microsoft Office 2003 or Microsoft Office 2007 before deploying DM 6.0.5 CU1; however, if that is not possible, we will continue to accept support cases from customers using DM 6.0.5 CU1 with Microsoft Office XP.

Consult the Open Text - *Using eDOCS DM 6.0.5 Software* document for the "Supported Applications and Platforms in DM 6.0.5" chapter.

Support for Microsoft Office 2007

For specific information regarding the support and application integration matrix for Microsoft Office 2007, please consult Chapter 6 of the DM 6.0.5 Release Notes.

Support for Microsoft SQL Server 2005

Support for Microsoft SQL Server 2005 is provided in native mode.

Update Deployment Packages Created Prior to DM 605

Deployment Packages that were created prior to DM 6.0.5 need to be updated. Edit your existing deployment packages, re-enter your administration credentials, reselect the correct components, and execute a **Save** before using the package. After you install DM 6.0.5 CU1, you should run the Deployment Package Wizard and resave all deployment packages that use the "Run as Administrator" option.

To re-save a deployment package:

Click **Stat>Programs>Hummingbird>DM Extensions Server Setup>Deployment Package Wizard**.

Select a deployment package that has the **Run as Administrator** option enabled, which is displayed in the **Details** box.

Click **Edit** to edit the deployment package.

In the Location Information dialog box, click **Next**.

In the User Information dialog box, type the administrator credentials to be used by the deployment package, and then click **Next**.

Continue clicking **Next** on all subsequent dialog boxes, and then click **Save**.

Repeat the above steps for all deployment packages using the **Run as Administrator** option, and then exit the wizard.

Upgrading or Changing Integration Methods

When you upgrade or change your integration method (ODMA, COM, Passive, Active, or Interceptor) for an application, some menu items might be unavailable, appear twice, or do not work as expected. This is working as designed to prevent other potential integration issues, such as performance issues, conflicts with third-party macros, and saving and read-only issues with the **normal.dot** file in Microsoft Word. You can resolve this issue by resetting the toolbars. In addition be sure to verify that your launch methods are correct as they can vary between application versions.

To resolve the menu issue:

Start the application that has unavailable, duplicate, or non-functioning menu options.

Select **Tools>Customize**.

In the **Toolbars** tab, select **Standard**, and then click **Reset**.

Select **Menu Bar**, and then click **Reset**.

In Microsoft Word, click **OK** when you are prompted to reset changes in the **normal.dot** file.

NOTE: Customizations to the toolbar will be lost by resetting the toolbar.

User Account Control (UAC) Setting in Windows Vista

The User Account Control (UAC) setting in Windows Vista operating systems is enabled by default. The following issues occur with this setting enabled:

- Installing DM Extensions from DM Webtop.
- Starting DM Extensions after starting the Client Deployment Utility (CDU).
- Adding a DM server when you log on to DM Extensions.

For more information about the UAC setting, please consult the Microsoft support site at <http://support.microsoft.com>.

Windows Vista Firewall

When using the Windows Vista Firewall, the user may be presented with a dialog to unblock DM-related items the first time they are run such as papihost.exe and any Office Active COM integrated applications. DM-14359.

Visual C++ 2005 SP1

The Visual C++ 2005 SP1 redistributables are a prerequisite to DM Extensions, DM Server, and all server-side products that require the DM API. For server-side patch installations, the DM administrator should be prompted to install this redistributable.

For DM Extensions, the user will be prompted only for interactive installations. This redistributable will not be removed when DM is uninstalled from the machine.

4.1 DM Server

4.1.1 Pre-installation

DM Server 6.0.1 or greater must be installed before Release 6.0.5 CU1 can be applied. The Release 6.0.5 CU1 installation program validates the licensing to determine which products are installed and installs files that need updating.

Before installing the DM Server files on a server that is indexing with SearchServer™, stop your SearchServer indexes using DM Server Manager. When the installation is finished, restart the indexes. See Section 5.5 for additional information about creating and deploying indexes with DM 6.0.5 CU1.

If DM Web Server is installed on the DM Server machine, it must be stopped to release connectivity with the DM API. Shut down the IIS Admin Service in Control Panel>Services. When the installation is finished, restart the IIS Admin Service and all appropriate Web services.

How to Install

To install Release 6.0.5 CU1 on the DM Server being updated, from the service release browser, click **Install Products>DM Server**.

The DM Server installation shuts down the DM Server service, installs the Release 6.0.5 CU1 files, and restarts DM Server. At the end of the DM Server installation you may receive a **Reboot Required** notice. Reboot the DM Server to complete the installation. If you cannot connect to user workstations after the Release is installed, verify that the **Server State** in DM Server Manager is **Started**.

4.1.2 After Installation

DM 6.0.5 requires that you update your database. Be sure to run Library Generator against your database, if you are upgrading to DM 6.0.5 CU1 from a version prior to 6.0.5.

To modify or repair your DM Server installation at a later time:

1. Uninstall DM Server from **Control Panel>Add or Remove Programs**.
2. Using the DM 6.0.1 installation media, reinstall DM Server.
3. Reinstall DM Server 6.0.5 CU1.

4.2 DM Web Server

4.2.1 Pre-installation

DM Web Server 6.0.1 or greater must be installed before Release 6.0.5 CU1 can be applied. The Release 6.0.5 CU1 installation program validates the licensing to determine which products are installed and installs files that need updating. If you have multiple Web Server instances installed for multilingual support, the 6.0.5 CU1 installation program updates all instances.

How to Install

On the DM Web Server being updated, from the service release browser, click **Install Products>DM Web Server**.

4.2.2 After Installation

To update DM Extensions, run DM Extensions Server Setup after updating DM Web Server.

If you have custom directories for your users or groups, copy the appropriate files from the `\Cyberdocs\Backup` directory to your custom directories after the release has been installed.

To modify or repair your DM Web Server 6.0.5 CU1 installation at a later time:

1. Uninstall DM Web Server Service Release from **Control Panel>Add or Remove Programs**.
2. Using the DM 6.0.1 installation media, perform a Modify or Repair.
3. Reinstall DM Web Server 6.0.5 CU1.

4.3 DM Workflow Server

4.3.1 Pre-installation

DM Workflow 6.0.1 must be installed before the service release can be applied.

How to Install

1. On the server being updated, from the service release browser, click **Install Products>DM Workflow Server**.
2. Apply DM Workflow Server updates.
3. Update the DM Workflow clients.

4.3.2 After Installation

If you need to modify or repair your DM Workflow Server installation at a later time:

-
1. Uninstall the DM Workflow Server from **Control Panel>Add or Remove Programs**.
 2. Using the DM 6.0.1 installation media, reinstall DM Workflow Server.
 3. Reinstall DM Workflow 6.0.5 CU1.

4.4 DM Extensions Server Setup

4.4.1 Pre-installation

DM Extensions Server Setup 6.0.1 or greater must be installed before Release 6.0.5 CU1 can be applied.

How to Install

On the server being updated, from the service release browser, click **Install Products>DM Extensions Server Setup**.

After the service release for the DM Extensions Server Setup has been installed, users can log on to DM Webtop to upgrade DM Extensions on their machines.

Chapter 5

Configuration Notes

5.1 Library Regeneration

All libraries that have not been updated with DM 6.0.5 must be updated with the Library Generation utility. Changes that Library Generation will make are:

Introduced in Version	Description of Library Generation Change
DM 6.0.5	See the DM and RM 6.0.5 Release Notes for changes.
DM 6.0.4	Changes CALC_SECURITY stored procedure that is used to obtain security during a search against multiple documents. Impacts any search that also gets security. Required for all libraries.
DM 6.0.4	Provides support for Library Generation with Oracle 10g.
DM 6.0.2	Changes filter for lookup _DMFOLDERS to ITEM_TYPE='F'. Valid for customers using the Classified module.
DM 6.0.2	Corrects a script file error when creating triggers for the Classification tables. Valid for new Government libraries on Oracle.

If you are using the Classified Security Module, copy the **INDUSTRY.INI** file to the **Program Files\Hummingbird\DM Server\Program** directory from the **\Program Files\Hummingbird\Enterprise 2005 6.0.501\Tools\DM Server\Enu\program\csm** directory before running Library Generation.

5.2 Database Schema Changes

See the [DM and RM 6.0.5 Release Notes](#) for database scheme changes.

5.3 Oracle

To create an Oracle ODBC connection, you must first establish an Oracle Local Net Service Name Configuration for the Oracle Server machine. This requires installation of the Oracle client and ODBC driver on the DM Server machine.

1. To install the client and ODBC driver, perform an Administration installation of the Oracle Client for 10gR2 or 11g.
2. Use one of the following ODBC drivers installed with the client software:
 - Oracle 10gR2: Driver 10.0.2.0.1.0 patched to 10.0.2.0.3.0 with ODBC patch #5699495
 - Oracle 11g: Driver 11.1.0.6.0 or later

5.4 Importing DM e-Clips into Enterprise Webtop

Perform the following steps to import DM e-Clips into Enterprise Webtop for DM 6.0.5 CU1:

1. Log on to Enterprise Webtop as an administrator.
2. From **Administration**, select **Import**.
3. Browse for the file **DM6eClips.zip** (**..Program Files\Hummingbird\...\Tools\DM Web Server\eClips**).
4. Click **OK**.

5.5 DM Indexer Considerations

This release contains SearchServer 6.1.0.167. When upgrading from any release prior to the DM 6.0.5 release, you must create new indexes of your DM Libraries. We recommend that you configure one indexing server to build your new indexes before deploying DM 6.0.5 CU1 to client workstations. Alternatively, you can select previous releases of SearchServer indexes for client searching while you build the indexes; however, these indexes must be static and cannot be updated by SearchServer 6.1.0.167 during the transition. You can also create indexes before rolling out the upgrade to clients.





Chapter 6

Known Issues

Additional known issues can be found in the [DM and RM 6.0.5 Release Notes](#). A list of Fixed Issues contained in this release can be found [here](#).

6.1 Outlook Issues

DM-14393– Outstanding issues based on changes we made to support Outlook 2007 and may present the following symptoms: the tree view may be displayed improperly and intermittently crash Outlook. Research & Development is continuing to work on these issues and will be providing updates as soon as they become available.

6.2 Application Integration Issues

DM-16456: Lotus Notes: It is possible to receive an error stating “The database template ‘HLE_Template.ntf’ does not exist or could not be created on the local machine” when starting Lotus Notes with the DM Lotus Extensions installed. To correct this issue, open the HLE_Template in Lotus Notes Designer and then close the file.

DM-16430: Excel 2007 Active COM Integration – Alt+F+A does not bring up the Save As dialog. To work around the issue, use the File Menu and choose Save As.

DM-15869: Lotus Notes: Full-text index searches do not display the correct search results list. To work around this issue, run full-text searches from the DM Extensions or Outlook Extensions client.

DM-15869: Adobe Acrobat Reader 8: When integrated via interceptor on a Windows Vista client machine, the native Save dialog will appear after the user fills out the profile form and saves the

document. This does not occur on Windows XP. To workaroud this issue, run Acrord32.exe in compatibility mode.

DM-16334: Project 2007 Interceptor Integration: When attempting to save a document, the following error occurs: "A file with this name already exists. To replace the existing file, click Ok. To type a different name for the file, click Cancel." Click OK and the document is successfully saved.

6.3 DM Extensions Issues

DM-16473 : The Help file in DM Extensions shows outdated information.

DM-16473 : If .NET 2.0 is not installed on the client workstation, the install may appear to hang after the dialog is displayed informing you that .NET 2.0 must be installed. To correct the issue, ensure that .NET 2.0 is installed prior to installing the DM Extensions client.

